

Implementing and Applying CLEAR Training



PANELIST

Jake Thompson, OCBHS Quality Management Director

Dildra Jessup, SRCA/Customer Services Division Director

Venessia Hill, Eastpointe Customer Services

Michelle Lewis, ECBH director of Provider Operations

Facilitator: Amigo R. Wade, Senior Attorney

Virginia Division of Legislative Services

CLEAR



Council on Licensure, Enforcement and Regulation

Mission:

CLEAR promotes regulatory excellence through its educational programs, networking opportunities, publications, inquiry and other services for everyone involved with the professional and occupational regulatory community.

CLEAR



- **In 1980, a group of professional and occupational regulators and private sector representatives, met in New Orleans to discuss their need to share information**
- **The goal was to better achieve a shared mission of public protection**
- **The result was The Council on Licensure, Enforcement and Regulation (CLEAR)**

RESOURCE



- **It was decided that the new organization must include representatives of:**
 - ✓ **all governmental sectors**
 - ✓ **the private sector**
 - ✓ **others with an interest in the field**
- **With its broadly-based constituency, the organization would be a resource to everyone involved in the licensure, certification or registration of the hundreds of regulated occupations and professions, both non-health and health.**

MISSION



CLEAR meets its mission through:

- **conferences and training**
- **publications**
- **answering inquiries**
- **consulting**
- **providing opportunities for peer-to-peer networking**

TRAINING PROGRAMS



- **BOARD MEMBER TRAINING**
- **EXECUTIVE LEADERSHIP FOR REGULATORS**
- **NCIT: BASIC AND SPECIALIZED**
- **ON DEMAND TAILORED PROGRAMS**

National Certified Investigator Training (NCIT)



- **24 instructional hours (3 days)**
- **Instructors- practitioners**
- **Certification**
- **Continuing education units**

NCIT CURRICULUM



- **Professional Conduct**
- **Principles of Administrative Law**
- **Investigative Process**

NCIT CURRICULUM



- **Principles of Evidence**
- **Evidence Collection, Tagging and Storage**
- **Interviewing Techniques**

NCIT CURRICULUM



- **Report Writing**
- **Overview of Inspections**
- **Administrative and Criminal Proceedings**

SPECIALIZED COURSES



- **Advanced Interviewing**
- **Investigative Analysis**
- **Investigative Report Development**

WEBINARS



- One-hour topical presentations
- Uses Web-based PowerPoint and audio
- Multiple attendees for one registration fee
- Participants can ask questions
- Participants provided post-session copy of the presentation

PANEL DISCUSSION



Jake Thompson, OCBHS Quality Management Dir.

Dildra Jessup, SRCA/Customer Services Division Dir.

Venessia Hill, Eastpointe Customer Services

Michelle Lewis, ECBH director of Provider Operations

Facilitator: Amigo R. Wade, Senior Attorney

Virginia Division of Legislative Services

Thank You!



CLEAR WEBSITE

<http://www.clearhq.org>